FREQUENTLY ASKED OUESTIONS ABOUT PRIME DENSTRY



Part of the WESLEYAN Group

Common questions and answers

Many patients feel confused and uncertain about the subject of private dentistry. Therefore, we have gathered together the most common questions, along with the answers, to help provide a clearer picture about private dental treatment and the private services that are available.

Q What is private dental treatment?

A Private dental treatment simply means treatment that is not paid for under the NHS or third-party involvement, such as a health care scheme.

Q What are the benefits of private dental treatment?

- A Our practice has chosen to offer private dental care because:
 - It allows enough time to provide a quality patient experience
 - It provides greater choice for patients. Treatment available on the NHS can be limited and often does not include cosmetic treatment that patients ask for, such as white fillings or dental implants
 - · A better cosmetic result can be achieved that has a more natural look
 - We can offer a more personal style of service
 - We are able to invest in the latest technology, materials and equipment, and also in our practice team, so we can offer you the best service we can.

Q I've been attending the practice for years and am quite happy to keep paying as I go along. Can I continue to do this?

A We have introduced our practice membership scheme in the best interests of our patients. It is designed to maintain patients' dental health, as it requires you to attend the practice twice per year. This means that we can monitor you more closely and detect problems early, which often leads to less invasive treatments being required. It is also designed to help you budget for you routine dental care by paying smaller monthly amounts.

Our Membership plan is only £XXX per month, which is only X pence a day more than what you are paying us now as an NHS patient. You will also receive a 20% discount on all other routine treatments and be eligible to request assistance for the Worldwide Dental Emergency Assistance Scheme in the event of a dental trauma or emergency - this is by far the best option for our patients.

Q Can I receive cosmetic treatment as a private patient?

A Yes. Our patients frequently ask us for cosmetic improvements that they have seen in literature and magazine articles. Although these may not be clinically necessary, we are happy to discuss these options, and also advise you if they may not be suitable for you.

Q Will my children have to join?

A No we will continue to see your children on the NHS.

Q How can I find out about the cost of private dentistry?

A I have some examples here of our typical private fees. An exact quotation will only usually be possible after an examination as your clinical needs will determine the treatment your dentist will recommend. You will be given a full breakdown of any treatments required and the costs once you have seen your dentist before you commit to going ahead.

Q How do I know that the private treatment that has been suggested is really necessary?

A We work very hard to establish relationships with patients that are based on partnership and open communication.

We only provide care and treatment that is necessary or which improves the appearance of your teeth, should you wish this. The dentist will be able to describe exactly the proposed treatment, its benefits and risks, as well as any alternatives that are available.

If the dentist is suggesting a complex treatment plan, such as a bridge or dental implants, you have the opportunity to consider the suggestion fully and obtain a second opinion from another dentist if you wish.

Call us on **01691 684165** Email us at **info@practiceplan.co.uk**

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