
SUPER
STRENGTH


SPELL
CASTER


SUPER
SPEED


PSYCHIC
POWERS


FLYING


HEALING


TRANSFORMATION

HERO HIGHLIGHTS

MISSION: STAY ON TIME

PREVENT IT

What changes can we make to start strong and stay on time throughout the day?

RECOVER IT

What's our hero signal or cue for when we're falling behind?

COMMUNICATE IT

How and when will we keep the team and affected patients informed?

THE TREATMENT PLANNING POWERS WE USE TODAY ARE...



SCENARIO ONE: THE PAIN PATIENT...

- Attends with pain in UL6
- Hasn't visited the practice for 3 years
- Has deep decay (root canal or extraction)
- Feels nervous and anxious

RED	AMBER	GREEN
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How would you structure your conversation with the patient?

How would you explain the treatment plan to ensure the patient understands and feels comfortable with it?

How would you bring consent into the conversation?

SCENARIO TWO: THE RISK PATIENT...

- BPE 3
- Is a regular visitor to the practice
- Has early wear and acid erosion
- Has some failing, non-urgent fillings

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How would you structure your conversation with the patient?

How would you explain the treatment plan to ensure the patient understands and feels comfortable with it?

How would you bring consent into the conversation?

SCENARIO THREE: THE COSMETIC PATIENT...

- Has a healthy mouth
- Would like straighter, whiter teeth
- Is interested in aligners and whitening

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How would you structure your conversation with the patient?

How would you explain the treatment plan to ensure the patient understands and feels comfortable with it?

How would you bring consent into the conversation?

SCENARIO FOUR: THE MIXED CASE...

- Is missing LR6
- Has failing crown on UL1
- BPE 3/4
- Is interested in implants

RED	AMBER	GREEN
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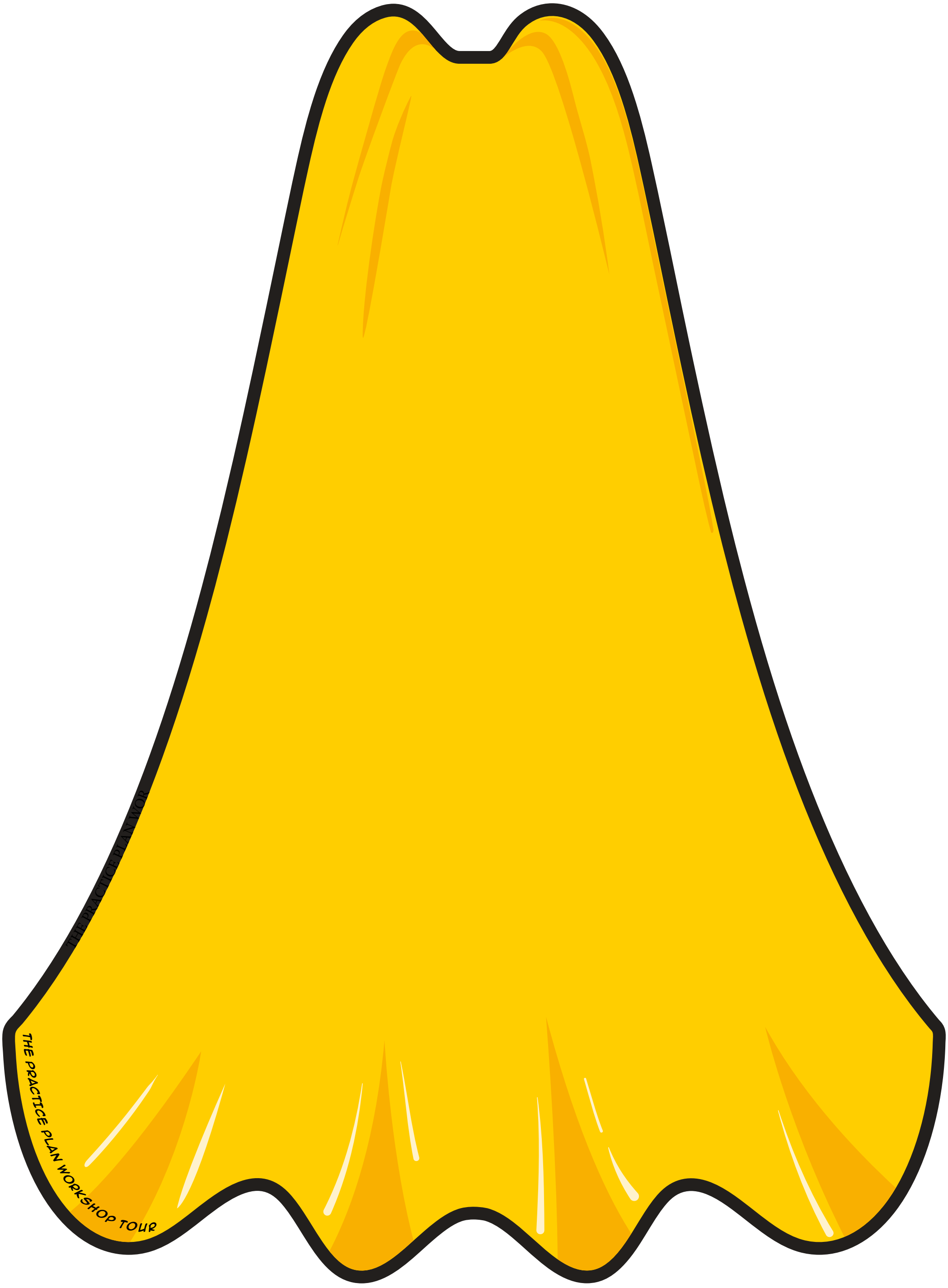
How would you structure your conversation with the patient?

How would you explain the treatment plan to ensure the patient understands and feels comfortable with it?

How would you bring consent into the conversation?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